



Privacy Policy

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1. Our Privacy Policy

ANF Certification Authority (ANF AC), registered in the National Registry of the Ministry of the Interior, number 171,443. CIF G-63287510, has prepared this Privacy Policy to inform about its commitment to the protection of personal data, and to describe the criteria regarding the collection, use, conservation and disclosure of personal information obtained during visits to our pages web, or in the provision of services that is carried out on this website (hereinafter, "Platform"), as well as the data that is collected in person in paper format, or in the use of applications and services of ANF AC.

Through this website no personal data is collected from users without their knowledge. No data is disclosed to third parties except when a disclosure is necessary to comply with applicable law, or other legal or judicial requirements or audit.

If you click on a link published on our platform to access another website, keep in mind that The due-
The other website will have its own Privacy Policy. We recommend that you read their policy as we are not responsible for what happens on your site.

PLEASE REVIEW THIS PRIVACY POLICY BEFORE USING OUR SITE OR ANF AC APPLICATIONS OR SOLUTIONS. IF YOU DO NOT ACCEPT OUR PRIVACY POLICY, DO NOT USE OUR WEBSITE OR OUR SERVICES, WE ONLY COLLECT THE INFORMATION NECESSARY TO BE ABLE TO PROVIDE YOU IN ACCORDANCE WITH CURRENT LEGISLATION, THEREFORE, IT WILL NOT BE POSSIBLE TO BE ABLE TO SERVICE YOU IN AN ADEQUATE WAY. IF YOU PROVIDE ANY TYPE OF PERSONAL INFORMATION, WE AGREE TO BE BOUND BY THE TERMS OF THIS PRIVACY POLICY.

Periodically this Privacy Policy is reviewed in order to keep it permanently updated. We carry out a version control and the publication date is reviewed, which corresponds to its entry into force. When a review of the document is carried out, during a period of three months the link is marked with the review "New" in that case, please consult the changes made in order to determine its acceptance or rejection.

It is necessary to state that some of our services have a specific privacy statement that is complementary to this general Privacy Policy. Specifically, you can access the specific declarations in,

<https://www.anf.es/politica-de-privacidad-productos-servicios/>

If you have any questions or concerns about this Privacy Policy, the specific statements, or any concerns about the way in which your personal information has been managed, or you simply want to confirm whether we process your personal data, or need help to exercise your data protection rights, you can contact our Data Protection Delegate,

- Email to delegadoprotecciondatos@anf.es
- Phone. +34 932 662 614.

2. Who is responsible for the processing of personal data?

For the purposes of data protection legislation,

- ANF AC, is responsible for the processing of personal data in which it assumes responsibility for the collection of information, determines the end of the processing and the legal basis that legitimizes it. In particular, all those treatments related to: clients, suppliers, Partners, OVP or AR operators, DPD candidates, professors, students of the ANF AC Campus, examiners, supervisors, members of the Committee of Experts, auditors, face-to-face visits, consult telephone numbers, newsletter recipients, CVs of job applicants, survey participants, employees or freelance collaborators.

- ANF AC, is co-responsible for the treatment when it receives data from a person responsible for the treatment in order to provide a service that entails the collection of data from other people, and implies determining the end of the treatment and the legal basis that legitimizes it. In particular, but not limited to: certified delivery service, electronic signature and certificate validation service, remote identification test service.
- ANF AC, is in charge of the treatment when it receives data from a person responsible for the treatment in order to provide a service whose purpose and legitimation of the processing of personal data is the decision of the client responsible for the treatment. In this intervention, the relationship between ANF AC as the person in charge of the treatment is established by means of the corresponding contract.
- Statement of responsibility of the General Directorate of ANF AC,

The personal data collected by ANF Certification Authority [ANF AC] or supplied for the provision of a service, are treated confidentially, complying with the commitments established in our Privacy Policy, and respecting current legislation on the protection of data, and other rules related to our activity.

*F. Díaz Vilches
CEO of ANF AC*

Headquarters in which data processing is carried out,
Gran Vía de les Corts Catalanes, 996
4th floor Barcelona -08018- Spain

Public attention
Monday Friday
from 9:00 a.m. to 2:00 p.m. from 3:00 p.m. to 6:00 p.m.

3. Personal information we collect

The information we collect and how we do it may vary depending on the products and services used and to which the interested party subscribes, also on how they have interacted on any of our web platforms, eg by registering on our Website to request commercial information. , answering surveys, signing up for the Newsletter distribution list, interested in working at ANFA C, etc.

Likewise, it is convenient to remind you that some of our services have a specific Privacy Statement, in the event that you hire or use one of these services, consult the corresponding privacy statement in advance.

The data we collect and the sources of collection appear in the Register of Treatment Activities (RAT).

<https://www.anf.es/registro-de-actividades-tratamiento-de-datos/>

Data category

We do not collect or process information from minors, or information that can be classified as categories of sensitive data, eg in the case of using a biometric signature, the pattern of behavior (dynamics, inclination, pressure , etc), nor is it used as an identification tool. Neither in the remote identification test service, the image collection is used as an identification instrument, only as a means of verifying the correspondence of the presence of the interested party with the identity document that it shows and, its conservation is only for the purpose certify the correct intervention of ANF AC.

ANF AC does not process information classified as highly sensitive of the type: health, sexual orientation, union affiliation, religion or race.

ANF AC only collects the data minimally necessary to carry out the treatment. The corresponding classification appears in the Registry of Treatment Activities (RAT),

<https://www.anf.es/registro-de-actividades-tratamiento-de-datos/>

Data retention

The personal data provided will be kept for the time necessary to fulfill the purpose for which they are collected, and to determine the possible responsibilities that may arise from the treatment. In addition, the periods established in the archives and documentation regulations are taken into account.

Whenever possible, ANF AC establishes retention periods, this information is accessible in the Registry of Treatment Activities (RAT),

<https://www.anf.es/registro-de-actividades-tratamiento-de-datos/>

Correct / Update

Our goal is to have accurate and up-to-date information. If you consider that the personal data that we process does not correspond to reality, we would be grateful if you would inform us.

- Email to delegadoprotecciondatos@anf.es
- Phone. +34 932 662 614.

To make corrections and informative updates, we need documentation that proves the reliability of the required changes.

4. How do we use your personal information?

The purpose of the processing of personal data corresponds to each of the processing activities carried out by ANF AC. The legal basis that legitimizes them is published in the Registry of Treatment Activities (RAT),

<https://www.anf.es/registro-de-actividades-tratamiento-de-datos/>

In general, it should be noted:

Fulfillment of a contract

We need to collect your data and process them, to comply with the services or products that you have contracted with us.

Compliance with a legal obligation

Much of our activity is framed by laws that we must comply with. The legal framework imposes on us the collection of certain data and their treatment, it may even determine the obligation to transfer data, eg judicial order.

External audits, evidence that proves compliance A large part of our activity requires the preparation of internal and external audits that certify compliance with the rules and regulations to which we are subject. ANF AC has a legitimate interest in collecting, keeping and carrying out an adequate treatment that proves our compliance with the rules and standards that we must comply with. Even giving access to external auditors.

Legitimate interest

We have a legitimate interest in collecting the information necessary to manage our networks and understand the use made of them. We must guarantee their protection and manage the transactions carried out through them. For example, logging of LOGs, control of repeated accesses from the same IP in order to determine possible attacks such as DDoS. Or, record of traceability in certified deliveries (IP, time, etc.) in order to obtain legal evidence of the service provided.

ANF AC has a legitimate interest in keeping you informed about our new products and services, as well as news that we deem of interest according to your profile. All our commercial or marketing information is related to our activity and the relationship we maintain with the interested parties. It is predictable information that will not cause surprise or concern in the receiving recipient.

In order to provide you with relevant commercial information for you, you can view online advertising based on the use of cookies according to the accesses you have made to our website. This is known as interest-based advertising. The collection of data on user experience can occur on our Website, on the websites of other companies of the ANF AC Group, of organizations and other online communication media such as social networks. If you do not want the information we obtain through cookies to be used, consult our Cookies Policy to exclude them.

Remember that the opt-out of interest-based advertising will not prevent ads from being displayed on the ANF AC corporate website - but they will not be tailored to your interests. ANF AC has reached agreements with entities with Facebook or Google to carry out online advertising activities, but in no case have we provided personal information.

We use a variety of analytical methods including investigations and "Big Data" procedures. Big Data is a mathematical technique that allows you to analyze large volumes of data to find the hitherto undisclosed patterns and trends. At ANF AC we take this type of analysis very seriously, which is governed by the maximum of total compliance with current regulations and by respecting the principle of transparency. In these analyzes we only use anonymized and aggregated data so that it is not possible to associate such information with identifiable natural persons.

In our Big Data service we obtain anonymous and aggregated reports from third parties that provide it to us. We assure you that it is not possible to link said information with you, or with another natural person. For these reports, it must be information generated with at least 15 records as an unavoidable requirement. In no case do we add our data to third parties.

Our policy for these initiatives aims to go even further than what is required in the regulations and, in order to comply with our duty of transparency, requires the obligation to provide you with the possibility that you can express your wish so that your data is not taken into account. in Big Data initiatives, which you can carry out at the time of contracting the services, or communicating it by any telematic or physical means that we make available to you.

We can perform statistical analysis and market research, including monitoring how customers use our networks, products and services anonymously or personally.

5. How do we share your personal information?

ANF AC, guarantees the confidentiality of the data collected. No personal data is transferred to third parties except,

general

- Judges and courts, government agencies or other types of public authorities in case of legal obligation or authorization;
- third parties where such a disclosure is necessary to comply with applicable law or other legal or judicial requirements;
- Inspections carried out by AEPD, or audits carried out by ENAC or external auditors;
- emergency services for the vital interest of the interested party;
- Third-party companies and service providers as soon as their intervention is necessary for the provision of service to ANF AC, acting as data processors in accordance with the instructions issued by ANF AC, the relationships being contractually formalized.
- In addition, for an adequate treatment of the personal data of the users, they can be treated within the scope of the ANF AC Group companies.

Fraud control,

- We will share your information, in a reasonable manner, in order to protect ourselves against fraud, defend our rights or our property, or protect the interests of our customers.
- We may also need to disclose your information to comply with our obligations to the legal requirements of the authorities. Your personal data should only be provided when, in good faith, we believe that we are obliged to do so in accordance with the law and in accordance with a thorough evaluation of all legal requirements.

Third parties we work with

- When you purchase products and services from ANF AC through a Registration Authority, a Face-to-Face Verification Office, or other collaborating organization, we often exchange information with them as part of that relationship and in order to manage your account. - for example, to be able to identify your order and to be able to pay such third parties.

Fusions and acquisitions

- In the event that ANF AC is immersed in any corporate movement or sale of the contracted activity, if it is necessary to continue providing the services, we may provide your data to third parties involved in the merger or acquisition operation.

You can check the recipients for each of the treatment activities in the Treatment Activities Registry (RAT),

<https://www.anf.es/registro-de-actividades-tratamiento-de-datos/>

6. International Data Transfers

We may need to transfer your information to companies of the ANF AC Group or to service providers in countries outside the European Economic Community (EEC), however this transfer will always be made to countries recognized by the EU Commission with a security level appropriate, or with certified companies that comply with agreements approved by the Commission, eg Privacy Shield.

Countries with adequate security level

- [Swiss](#). Commission Decision 2000/518 / EC of July 26, 2000.
- [Canada](#)* Commission Decision 2002/2 / EC of December 20, 2001, regarding entities subject to the scope of Canadian data protection law.
- [Argentina](#). Decision 2003/490 / EC of the Commission, of June 30, 2003.
- [Guernsey](#). Decision 2003/821 / EC of the Commission, of November 21, 2003.
- [Isle of Man](#). Decision 2004/411 / EC of the Commission, of April 28, 2004.
- [sweater](#). Decision 2008/393 / EC of the Commission, of May 8, 2008.
- [Faroe Islands](#). Commission Decision 2010/146 / EU, of March 5, 2010.
- [Andorra](#). Decision 2010/625 / EU of the Commission, of October 19, 2010.
- [Israel](#). Decision 2011/61 / EU of the Commission, of January 31, 2011.
- [Uruguay](#). Decision 2012/484 / EU of the Commission, of August 21, 2012.
- [New Zealand](#). Commission Decision 2013/65 / EU, of December 19, 2012.
- [United States](#). Applicable to entities certified under the EU-US Privacy Shield. Decision (EU) 2016/1250 of the Commission, of 12 July 2016.
- [Japan](#). Decision of January 23, 2019.

* *PIPED Act (Personal Information Protection and Electronic Documents Act)*
Canada's federal privacy law for private sector organizations.

If ANF AC needs to send your information to a country that is not part of the EEC or is not included in the list of countries recognized by the EU Commission, we will inform you in advance, outlining the risks involved in the transfer, we will make sure that your information has adequate security measures in place, we will require the third party to sign a legal agreement that reflects these standards and recognizes their rights and the effective exercise of them. In addition, if necessary, we will request prior authorization from the Spanish Data Protection Agency (AEPD) to be authorized to carry out the international transfer.

7. How long do we keep your personal information?

The personal data provided will be kept for the time necessary to fulfill the purpose for which they are collected, and to determine the possible responsibilities that may arise from the purpose. In addition, the periods established in the archives and documentation regulations are taken into account.

Whenever possible, ANF AC establishes retention periods that are accessible in the Registry of Treatment Activities (RAT),

<https://www.anf.es/registro-de-actividades-tratamiento-de-datos/>

8. Keeping your personal information secure

General features

From a general point of view, all the computer systems of ANF AC have security measures for the protection of the information. The objective is to guarantee the full availability of the information to the interested parties, prevent any undue modification while safeguarding its integrity, and only allow access to authorized persons. All new treatment respects privacy by design.

ANF AC, submits all its computer systems and organizational means to internal audits and independent auditors against norms and standards of the highest international prestige, we have achieved certifications in accordance with the following standards: ETSI Norms corresponding to Regulation (EU) eIDAS, ISO 9001, ISO 27001, ISO 17024, ISO 14001. All the certifications and conformity audits obtained by ANF AC are published on our website.

<https://www.anf.es/auditorias-de-conformidad/>

Furthermore, ANF AC has carried out a Data Protection Impact Assessment (EIPD) for each treatment, having achieved a level of risks -low- with the application of the corresponding safeguards. In no case does ANF AC process data that are not at a low risk level, or on which authorization has been received from the AEPD to assume a greater risk, after carrying out the corresponding -previous consultation- established in the Regulation (EU) 679/2014 General Data Protection (RGPD).

Specific Services

Generally, our services use security measures in addition to those published publicly. These additional security measures may vary depending on the service offered, more information is available in the policies corresponding to said services, and do not hesitate to contact us to clarify any question of your interest.

In some cases, you may need to register to perform a certain activity, e.g. a survey, a claim, or to obtain a particular service. It is possible that part of this registration process consists of choosing a personal password -PIN-. ANF AC reminds you that you must protect your personal password, especially if it is a PIN (signature activation data). ANF AC in no case stores passwords or PINs, nor does it have the opportunity to do so; ANF AC uses technology based on -hash- SHA256 digestion algorithms, which allows control processes to be carried out without the need for the original key to verify it. In case of loss or forgetfulness, ANF AC can only facilitate the restoration of your password, but in the case of PIN it is not even possible to restore it.

Any action contrary to security regulations falls under your sole responsibility, especially if you allow other people to access your account, give up the use of your signature device, or report your personal password or PIN. Write down this sensitive information in a safe and personal place.

All products and services distributed by ANF AC are configured according to the privacy principle by default. If you deactivate the security measures included in our products, you do so under your sole responsibility.

ANF AC rejects any responsibility or obligation caused by its decision or negligence to breach the required safety regulations.

9. Your rights

Anyone has the right to obtain confirmation about the processing that ANF AC carries out of their personal data. ANF AC will facilitate all interested parties to exercise their rights diligently and free of charge.

People affected by data processing carried out by ANF AC, have the right to:

- Request free access to your personal data. Request
- its rectification
- Request deletion
- Request the limitation of your treatment
- Oppose the treatment
- Request data portability

Interested parties may access their personal data, as well as request the rectification of inaccurate data or, where appropriate, request its deletion when, among other reasons, the data is no longer necessary for the purposes for which it was collected. In certain circumstances, the interested parties may request the limitation, opposition to the treatment and portability of their data. It is reported that the exercise of any right may hinder the legal basis on which the treatment is based, where appropriate, the appropriate legal measures will be adopted. In case of doubt, our Data Protection Officer will gladly answer the questions that he considers appropriate to raise.

Interested parties if they consider that the processing of personal data that concerns them violates the Regulation, they have the right to receive attention and help from our Data Protection Delegate, to file a claim with the control authority, in this case, the Spanish Agency, of Data Protection. And also, exercise your right to effective judicial protection.

In the event of security incidents that may affect the interested parties whose data we keep, ANF AC undertakes to inform and advise them appropriately.

• Exercise of Rights

ANF AC, makes the following means available to all interested parties to exercise their rights,

- Request sent by post or personal visit to ANF Certification Authority
- Gran Vía de les Corts Catalanes, 996 4th floor Barcelona -08020- Spain Email to, delegadoprotecciondatos@anf.es
- Telephone call requesting by our Data Protection Delegate, + 34 932 661 614
- An electronic form is available on our website <https://www.anf.es/ejercicio-de-derechos/>

Keep in mind that by legal imperative, you must prove your identity,

- In the case of a written request, include a photocopy of your ID, or equivalent legal document.
- In the case of a personal visit, you must show an original and valid ID card, or an equivalent legal document.
- In case of representation, you must have sufficient legal power of attorney.
- If you contact by phone, follow the instructions of our staff, keep in mind that you must be able to access your email account and / or mobile phone that you provided at the time of collecting your data.
- If you choose to fill in the electronic form for the exercise of rights available on our website, you must provide a digital copy of your ID, or equivalent legal document.
- If you do not want to use our electronic form, you can freely write your request and send it by email

This document incorporates the EXPLANATION OF YOUR RIGHTS section, we recommend reading it when you wish to exercise any of them. In addition, our Data Protection Officer (DPD) will give you all the help you need to effectively exercise your rights. The exercise of your rights and the support of our DPD is free.

Also, if you wish, you can exercise your rights through third party representation. Your representative must formally prove this legal capacity, either through a power of attorney or a document issued and signed by you, including a photocopy of your ID, or equivalent legal document.

If you consider that we have not intervened with sufficient diligence or that we have infringed your rights, you can file a complaint with the Spanish Data Protection Agency (AEPD),

<https://sedeagpd.gob.es/sede-electronica-web/vistas/formNuevaReclamacion/reclamacion.jsf>

In addition, the AEPD provides you with information about your rights,

<https://www.aepd.es/es/derechos-y-deberes/conoce-tus-derechos>

And, a catalog of common questions in,

<https://www.aepd.es/es/derechos-y-deberes/conoce-tus-derechos>

EXPLANATION OF YOUR RIGHTS

RIGHT OF ACCESS:

When exercising this right, it is requested that the right of access to the data processing that the organization carries out be provided free of charge within a maximum period of one month from the receipt of this request, that it be sent to the above address by mail all the information related in article 15 of the RGPD, in a legible and intelligible way and within the indicated period.

You have the right to know:

- Whether or not we are treating personal data that concerns you. The
- origin of your data, if you did not provide it to us. The purposes of the
- processing of your data.
- The categories of data in question.
- The recipients or the categories of recipients to whom the personal data was or will be communicated, in particular recipients in third parties or international organizations.
- If possible, the expected period of conservation of personal data, or otherwise, the criteria used to determine this period.
- If automated decisions are made - including profiling - using your personal data, you are informed of the data that has been stored about the data subject.

RIGHT OF RECTIFICATION:

When exercising this right, it is requested that the right of rectification be provided free of charge, in accordance with the provisions of article 16 of the RGPD. It will be necessary to provide the corresponding supporting documents.

- You have the right to have your personal data accurate and current.
- Completing them, if they were incomplete.
- Updating or rectifying them, if they do not conform to current reality or are inaccurate.

RIGHT OF WITHDRAWAL:

By exercising this right, you request that the right to erasure, or the right to be forgotten, be provided free of charge, in accordance with the provisions of article 17 of the RGPD. This right can be exercised only if:

- The data are no longer necessary for the purposes for which they were collected or processed.
- If the treatment was based on express consent, you withdraw the consent and the treatment cannot be protected on another legal basis.
- You have previously successfully exercised the right to object to the processing of your data.
- The data has been unlawfully processed.
- The data must be deleted to comply with a legal obligation.

The indicated requirements will not apply as long as the treatment is necessary to:

- exercise the right to freedom of expression and information.
- For the fulfillment of a legal obligation, or
- for the fulfillment of a mission carried out in the public interest by the person responsible for the treatment, or for
- the formulation, exercise or defense of claims.

RIGHT TO LIMITATION OF TREATMENT:

By exercising this right, it is requested that the right to limit the indicated treatment be provided free of charge, in accordance with the provisions of articles 18 and 19 of the RGPD. That is, that we keep them without using them for their intended purposes, as long as any of the following conditions are met:

- Request the rectification of your personal data, for a period that allows us, as the organization responsible for the treatment, to verify the accuracy of the same.
- The treatment is illegal and opposes the deletion of personal data, requesting instead the limitation of use.
- We no longer need your personal data for the purposes of the treatment, but you need it for the formulation, exercise or defense of claims.
- If you have opposed the treatment while it is being verified if the legitimate reasons for treating them prevail over your right.

When the processing of personal data has been limited, said data may only be processed, with the exception of their conservation, with their consent, for the formulation, exercise or defense of claims, to safeguard the rights of another natural or legal person, or for reasons of essential public interest. Once the limitation of treatment has occurred, you will be informed before the lifting of said limitation.

RIGHT TO DATA PORTABILITY:

When exercising this right, it is requested that it be provided free of charge to the limitation of the indicated treatment, in accordance with the provisions of article 20 of the RGPD. We will make the personal data you have provided us available to you in a structured, commonly used and machine-readable format. What's more,

- You have the right to request that they be transmitted directly to another data controller when this is technically possible.

You will only have this right when:

- We are treating your personal data based on your express consent, or
- the legal basis is the performance of a contract and,
- provided that the treatment is carried out by automated means.

RIGHT OF OBJECTION:

When exercising this right, it is requested that it be provided free of charge to the limitation of the indicated treatment, in accordance with the provisions of articles 21 and 22 of the RGPD. Through this right you require us to stop using your personal data.

You can exercise your right to object when the treatment is based on our "legitimate interests". If the treatment is based on your consent, you can withdraw it and obtain effects similar to the right to object.

RIGHT NOT TO BE THE SUBJECT OF AUTOMATED DECISIONS

Based on the processing of your personal data, including profiling.

You can oppose being subjected to a decision with legal effects or that affects you in another significant way, provided that it has been based exclusively on the automated processing of your data and without human intervention.

If you have been subject to a decision of the type described and you do not agree, you can request that we review the decision to seek human intervention, express your point of view, or otherwise challenge that decision.

You will not have the right to object when the decision made in an automated way:

- It is necessary for the celebration or execution of a contract of which you are a part,
- It is authorized by law and there are adequate measures to safeguard your rights and freedoms, or is based on your explicit consent.

TERM AND GUARDIANSHIP

If within a period of one month, the ANF Certification Authority does not inform you that it is not appropriate to fully or partially address the right exercised, it is mandatory that:

- The communication is motivated in order to, where appropriate, request the protection of the Spanish Data Protection Agency, under article 57 of the RGPD.
- If, prior to making a complaint to the Spanish Data Protection Agency, you consider that your rights have not been properly satisfied, you can request an assessment from the Data Protection Officer.

10. Our Data Protection Officer

Contact information:

- Email to, delegadoprotecciondatos@anf.es
- Telephone call requesting by our Data Protection Delegate, Tel. +34 932 661 614

For personal visit, previously arrange time.

- Gran Vía de les Corts Catalanes, 996 4th floor Barcelona -08020- Spain

Public attention

Monday Friday

from 9:00 a.m. to 2:00 p.m. from 3:00 p.m. to 6:00 p.m.

Our Data Protection Officer will advise and help you in the exercise of your rights. You can consult him by any of the means outlined above.

11. Claims - complaints

You can file your claims using any of the following procedures:

- **Website:**
Exercise of your data protection rights in, <https://www.anf.es/ejercicio-de-derechos/>
- **Complaints:**
<https://www.anf.es/quejas-y-reclamaciones/>
- **Claims:**
<https://www.anf.es/quejas-y-reclamaciones/>
- **Report incidents**
<https://www.anf.es/quejas-y-reclamaciones/>
- **Email data protection,**
delegadoprotecciondatos@anf.es

- **Email SAT Website**
adiaz@anf.es
- **Email SAT products and services**
support@anf.es
- **For personal visit, previously arrange time.**
Gran Vía de les Corts Catalanes, 996
4th floor Barcelona - 08018 - Spain
Telephone: [+34 932 661 614](tel:+34932661614)

Public attention

Monday Friday

from 9:00 a.m. to 2:00 p.m. from 3:00 p.m. to 6:00 p.m.

12. Information security, audits and impact assessments on data protection

At ANF AC we review all our IT systems and organizational means to internal audits and external auditors carried out by independent auditors of the highest international prestige.

External audits are carried out with a maximum annual frequency. ANF AC is certified in compliance against the following international norms and standards:

- ETSI standards corresponding to Regulation (EU) eIDAS, ISO
- 9001 Quality for CAs,
- ISO 27001 Information Security and Management Systems, ISO
- 17024 Personnel Certification.
- ISO 14001 Environmental Management

All the certifications and conformity audits obtained by ANF AC are published on our website. <https://www.anf.es/acreditaciones/>

Furthermore, ANF AC has carried out a Data Protection Impact Assessment (EIPD) for each treatment, having achieved a level of risks -low- with the application of the corresponding safeguards. In no case does ANF AC process data that are not at a low risk level, or on which authorization has been received from the AEPD to assume a greater risk, after carrying out the corresponding -previous consultation- established in the Regulation (EU) 679/2014 General Data Protection (RGPD).
